



EUROPE Tour for Foodies

12-day tour of
FRANCE, SWITZERLAND & ITALY
Hosted by George Aquino

*Featuring Paris, Beaune, Lucerne, Lugano, Tuscany,
Florence, Pisa, Orvieto, Anguillara-Sabazia & Rome*

Friday, October 11, 2013 to Tuesday, October 22, 2013

\$4832

Including AIR from GRAND RAPIDS or DETROIT

Tour Price: The 'Land Only' price is \$3632. The price including roundtrip air fare from either Detroit or Grand Rapids is \$4832. This gives you the option to make your own air arrangements. Prices apply to each of two persons sharing a room. Supplement for single occupancy is \$995.

Travel Protection Plan: For \$145 per person, you can protect your vacation investment, with regard to Trip Cancellation/Interruption, Accidental Death & Dismemberment, Travel Delay, Baggage and Personal Effects and Medical Expenses/Emergency Assistance. For a detailed description, see the Travel Protection Plan Description of Coverage pamphlet or go to www.tripmate.com/wpF432i.

Deposit and \$150 Early Booking Discount: If you book the tour and pay a deposit of \$200 per person (plus \$145 per person if you wish to purchase the travel insurance) before Friday, January 11, 2013, you receive an early booking discount, off your final payment, of \$150 per person.

\$120 Final Payment Cash Discount: Take off an additional \$120 per person when final payment is by check and is received by Image Tours prior to 6/26/13. (Deposit may be by check or credit card).

ATTN: EUROPE TOURS FOR FOODIES, 2828 KRAFT AVE. SE STE A, GRAND RAPIDS MI 49512
Ph: 616-957-1000 or 1-800-968-9089 info@ImageTours.com www.EuropeToursForFoodies.com

EUROPE Tour for Foodies

12-DAY TOUR OF FRANCE, SWITZERLAND & ITALY



Departing: Fri. October 11, 2013

Returning: Tue. October 22, 2013



Tour Highlights

- Explore Paris' best Outdoor Markets and Foodie retail Shops.
- Take in the best sights of Paris during an afternoon Boat Cruise on the River Seine.
- Experience café society like a local Parisian at our optional Happy Hour Gathering.
- Immerse yourself in Burgundy's historical epicenter, Beaune, and explore gourmet wine and food shops, restaurants and wineries. This Roman walled city is the vinicultural capital of Burgundy.
- Ride on a cogwheel funicular and an open-roof cable car that takes you to the top of Lake Lucerne's Mount Stanserhorn for a sunset dinner followed by a breathtaking return ride under the Alpine stars.
- Take in the pastoral scenery during your breakfasts at the hotel Pax Montana, surrounded by views of cows grazing amongst the Swiss Alps
- Learn how the great cheeses of Switzerland are made during an optional visit to a Cheese Farm
- In Tuscany, our foodie group will call the spa town of Montecatini-Terme as our home base. We will be centrally located between the coastal town of Pisa and the heart of Tuscany in Florence.
- Enjoy a memorable dining experience in a Tuscan vineyard complete with Cooking Class and Wine Tasting.
- Meander among the narrow streets of Orvieto, an ancient village perched atop volcanic rock known for its white wines.
- Be hosted by an Italian family who will treat you like family in their small hotel in Anguillara Sabazia.
- Be captivated by the sights and food of the Eternal City, Rome.
- The tour has also left you with a lot of personal time to explore each destination to your style and liking.
- Best of all, experience Europe through the companionship of other Foodies like you.

About Your Tour Host, George Aquino



GEORGE AQUINO is a veteran international luxury hotelier with a penchant for travel, food, writing and photography. He fondly recalls his first trans-Pacific flight by himself when he was 8 years old. George's travel and food blog, My Hotel Life, came as a result of his interest in documenting his travel and culinary journeys. He is the general manager of the JW Marriott Grand Rapids and a travel columnist and restaurant critic for MLive Media. George is also a lifestyle, travel and food columnist for Solace Magazine and Shore Magazine.

About the Tour Company

Image Tours Inc. is a third generation, family company founded in The Netherlands in 1939. Headquartered in Grand Rapids since 1960, Image specializes in European tours for individuals and groups throughout the USA.

Included Features

Accommodations: Superior Tourist Class and First Class hotels are carefully selected for comfort, cleanliness, and character. We select hotels offering a good value while at the same time providing genuine hospitality with quality accommodations. These tours feature a balance of modern city hotels and family run village hotels with European charm. All rooms have a private bathroom with sink, toilet, and shower or bathtub. Prices are based on two persons sharing a room. This tour will use the following hotels or similar:

Day 2 & 3 – Hotel Mercure Montmartre in Paris, France

Day 4 – Hotel Novotel in Beaune, France

Day 5 & 6 – Hotel Paxmontana in Lake Lucerne Region, Switzerland

Day 7, 8 & 9 – Hotel Manzoni in Montecatini, Italy

Day 10 & 11 – Hotel Massimino, Anguillara-Sabazia, Italy

Breakfast Daily: Breakfasts are usually served buffet style at your hotel, with a selection of rolls, butter, jam, cheese, cold cuts, coffee, tea, milk, and juice. On occasion, the buffets may also include cereal, pastries, fruit, yogurt, and/or eggs. A few breakfasts may be served continental at your table rather than as a buffet.

Six (6) Dinners: The included dinners, whether 'special highlight' or standard meals, follow a fixed menu. We work closely with the restaurants to provide a variety of dishes throughout the tour. The included dinners are noted in the detailed itinerary, at the end of each day.

Tour Manager: An experienced representative will accompany the tour for the full European duration.

Airport Transfers: One scheduled group airport transfer is hosted by the tour manager on Day 2 to the first tour hotel, and on the final day of the tour from the last tour hotel. Transfer times in each direction are set based on the scheduled flight times of passengers who have purchased the complete 'Tour & Air' inclusive package from Image Tours. Pre- and Post-tour extensions do not include transfers.

Land Transportation: A deluxe, air-conditioned motor coach will provide transportation throughout Europe in accordance with the itinerary.

Baggage Handling: Baggage handling is provided for one suitcase, maximum 62 linear inches and 50 lbs/23 kg in weight, during the entire trip, except at airports. Although highly unlikely, there may be a rare occasion on which individual baggage handling is required at a hotel.

Tips: The tour price includes tips for all aspects of the tour that are pre-arranged by Image Tours, such as hotel staff, restaurant staff, and other services. The tips for the tour manager and the motor coach driver are not included. This allows you to express your level of appreciation for their performance and for their contribution to your overall enjoyment of the tour. For tipping guidelines, see the '**FAQ**' page.

Confirmation Packet: Approximately one month after receiving your completed, signed Reservation Application and deposit, you receive a Confirmation Packet, consisting of reservation verification, travel insurance information, and our highly informative *Touroclopedia®* preparation booklet.

Trip Documents: At least one week prior to the tour departure date, you will receive a Trip Documents Packet. This contains pre-departure travel tips; clear and concise departure and arrival instructions; flight schedule and air ticket information; overnight schedule with the names, addresses, telephone/ fax numbers of hotels; foreign currency information; luggage tags; and name tag.



12-day EUROPE Tour for Foodies



DAY 1 - Overnight Trans-Atlantic

Crossing: At time of booking, choose Grand Rapids or Detroit for your U.S. departure city.

DAY 2 - Arrival in Paris, France:

Aaah, Paris, "La Ville Lumiere"—City of Light. Upon arrival at the Paris airport, transfer to the hotel. The balance of the day is yours to 'chill out' and to jump start your exploration of Paris. I will provide those who are interested with a list of Parisian foodie places such as for cooking and baking ware, historic cafes, and hidden gems in the Marais. You should also consider taking an afternoon walk through the colorful old town section of Montmartre, crowned with the imposing Sacre Coeur Cathedral, from which one has a beautiful view of Paris. Later in the afternoon, join me for an optional happy hour at a wine bar on 'Rue Montorgueil' and I will recommend a few casual dinner spots around the arrondissement for a light 'after the flight' independent dinner.

DAY 3 - Paris, France: This morning, I invite you to join me on a visit

to Paris' best organic market, the Raspail Market on the left bank.

Raspail is a compact market with organic wines, incredible cheese selections and a caramelized onion galette that Parisians line up for every Sunday morning. Afterwards, I invite people to visit other left bank sites such as the La Grande Epicerie de Paris for some of the most delectable food products or take a stroll

along one of my favorite parks in the city, the Jardin du Luxembourg. For lunch, I suggest skipping over to the right bank and visiting the food shops at the Madeleine – Fauchon and Hediard – for incredible salads, terrines and one of the best hot chocolates in the city. In the afternoon, we'll take a boat ride on the Seine River, featuring many of the historical buildings and monuments that have become symbols of Paris. The tour manager will help you get oriented with the city center by

pointing out the locations of Notre Dame Cathedral, Eiffel Tower, Louvre Palace, Place d'Etoile and Champs Elysées. For dinner tonight, join me on a 'Paris Evening' excursion, with dinner and musical entertainment at a characteristic French bistro in the heart of Paris. I will help you interpret the menu and point out a few selections you might like to try. (Breakfast, Dinner)

DAY 4 - Paris - Beaune, France:

Free morning in Paris to catch up on your sightseeing, be it ascending the Eiffel Tower, a visit to the Louvre, going inside Notre Dame Cathedral, or a walk along the Champs Elysées. Leave Paris at noon and motor, via the idyllic town of Auxerre, to the ancient and historic walled city of Beaune, wine capital of Burgundy and one of the key wine centers of France. Beaune has a rich historical and architectural heritage with features remaining of the pre-Roman and Roman eras. Tonight, experience the great food and wonderful



Notre Dame Cathedral in Paris

Itinerary

wines of Burgundy. It should be fun to share our dinner experiences tomorrow on our way to Switzerland.
(Breakfast)

DAY 5 - Beaune - Belfort, France & Basel - Lucerne, Switzerland:

A mid-morning departure affords a little time for a stroll through the historic old town center of Beaune. Then travel through northeastern France to the formerly fortified city of Belfort, and continue to the Rhine Port city of Basel, strategically located at the point where France, Germany and Switzerland conjoin. Basel is the starting point of the 700-mile-long navigable stretch of the Rhine River, which runs through Germany and Holland, before emptying in the North Sea (Atlantic Ocean) at Rotterdam. Enter Switzerland and feast your eyes on the lovely scenery en-route to the beautiful Lake Lucerne region. Toward dinner time, we take a boat ride on the lake, followed by a ride up the Stanserhorn mountain by open roof funicular, for dinner in the revolving mountain top restaurant, while enjoying beautiful views of the Swiss Alps. If the weather cooperates, the moonlight descent will be quite spectacular. (Breakfast, Dinner)

DAY 6 - Lake Lucerne Area, Switzerland: Enjoy a leisure breakfast, where after we visit some of Lucerne's principal sights such as the Old City Wall, the Covered Bridge and the famous



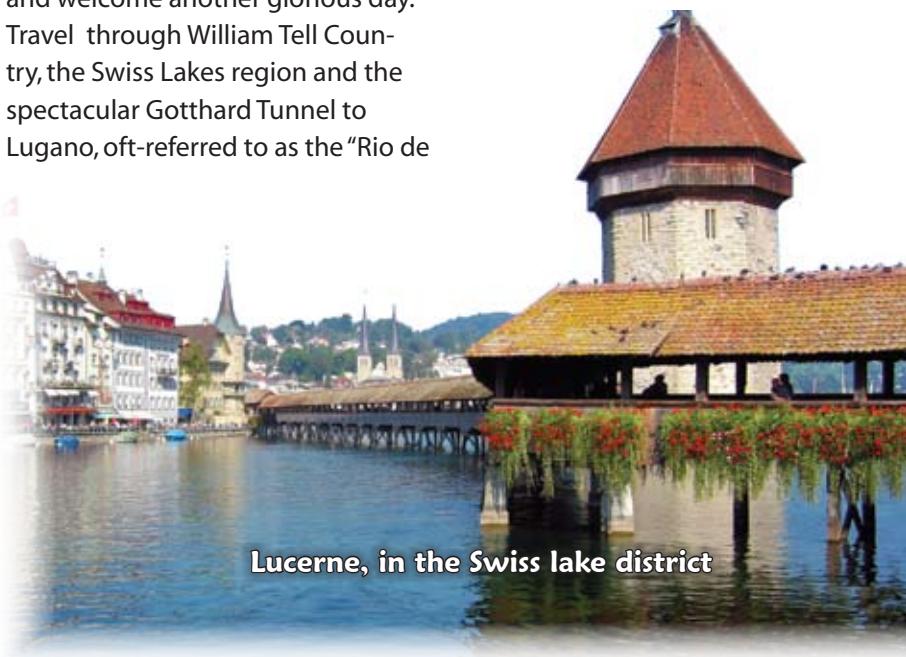
Lion Monument in the Glacier Garden. This inspiring stone carving, hewn out of natural rock, commemorates the heroic Swiss soldiers who lost their lives defending the French King Louis the XVI during the French Revolution. There will be ample time to shop for wood-carved music boxes, Swiss watches, lace and delicious chocolates, or to relax on one of the lovely lake shore promenades. If there is enough interest, I may offer a visit to a cheese farm. Dinner tonight will be on your own, giving you an opportunity to try a few Swiss specialties. Tomorrow, during our drive through northern Italy, feel free to grab the mike on the motor coach to share your dinner experience.
(Breakfast)

DAY 7 - Lugano, Switzerland & Montecatini-Terme, Italy: Church bells break the silence of the night and welcome another glorious day. Travel through William Tell Country, the Swiss Lakes region and the spectacular Gotthard Tunnel to Lugano, oft-referred to as the "Rio de

Janeiro of the Old Continent." After a stop in Lugano, cross the border into Italy and travel past Milan, cross the fertile Po River Valley and past Parma to the Tuscan Spa Resort of Montecatini-Terme. Baths with Spa waters were constructed here as far back as 1530. Our first Italian dinner awaits us at the hotel. (Breakfast, Dinner)

DAY 8 - Florence - Montecatini-

Terme, Italy: After breakfast it's only a 30-minute ride to Florence, a treasure cove of art and architecture. A guided walking tour includes the Piazza del Duomo, Giotto's Baptistry with the famous bronze doors by Ghiberti, Michelangelo's statue of David and admission to the Accademia. After the walking tour, there's free time to satisfy your individual interests. Before returning to Montecatini, we take a short detour south of Florence through the charming Chianti country and pause for a delicious dinner in one of the vineyards. After dinner, return to Montecatini-Terme. (Breakfast, Dinner)



Lucerne, in the Swiss lake district

12-day EUROPE Tour for Foodies



Pisa's Leaning Landmark

DAY 9 - Pisa - Montecatini-Terme, Italy: This is the perfect place and time to slow down a little, with a leisure morning excursion to the intriguing Leaning Tower of Pisa, a visit to the unspoiled medieval town of Lucca, followed by a "Tuscan Wine and Cooking Class" in the special ambiance of a traditional Tuscan vineyard. Learn about the production of local wines and olive oils. Tour the lovely grounds and wine cellar and take part in a wine tasting. During the cooking class, learn how to prepare homemade pasta and other dishes. Top off this culinary experience by enjoying a regional dinner you helped create amidst the beauty of the vineyard. (Breakfast, Dinner)

DAY 10 - Orvieto – Anguillara Sabazia, Italy: Motor southeast through the Tuscan Hills to the province of Umbria for a mid-morning visit to the picturesque

hilltop town of Orvieto. We take a funicular to get up to the town. After leaving Orvieto it's a little more than an hour to the lovely Lago di Bracciano, about 20 miles northwest of Rome. The lake shore town of Anguillara Sabazia will be our bivouac for the next two nights. The Italy episode of 'Everyone Loves Raymond' was filmed in the old village of Anguillara Sabazia. Across the lake, in the town of Bracciano, is the Castle Orsini-Odescalchi which has served as a venue for celebrity weddings, including Tom Cruise, Christiane Amanpour and Eros Ramazzotti, the famous Italian pop singer. A local train connects Anguillara with Rome in 40 minutes, but why not spend a lazy Sunday afternoon on Lago di Bracciano. For your independent dinner tonight, choose from one of the restaurants in Anguillara Sabazia. (Breakfast)

DAY 11- Rome - Anguillara Sabazia, Italy: Bienvenuto a

(welcome to Roma, "La Citta Eterna" (The Eternal City). This morning, we explore the wonders of Rome, an energetic, modern metropolis, yet proudly protective of its abundant historical sites, such as the Trajan and Roman Forums, Arch of Constantine, Colosseum and other highlights. And, don't neglect to toss a coin in the Trevi Fountain. Around 4:00 p.m. we return to Anguillara Sabazia for a few hours of relaxation and to enjoy an aperitif before tonight's festive 'Farewell Dinner' at our hotel, for which I am hoping to 'cook up' a bit of a culinary adventure, if nothing else but an excellent meal. (Breakfast, Dinner)

DAY 12 - Return flight from Rome to the USA. Transfer to the Rome Fiumicino Airport for the return flight home. (Breakfast at the hotel, Inflight food and beverage service as provided by the airline)



Make a wish at Rome's Trevi Fountain

Extend Your Tour in Paris or Rome

You may add an extra night at your tour hotel in **PARIS** at the beginning of the tour, or in **ROME** at the end of the tour.

PRE-TOUR PARIS HOTEL

\$135 per person for the first night and \$110 per person for each additional night

POST-TOUR ROME HOTEL

\$135 per person for the first night and \$110 per person for each additional night

Notes About Tour Extensions

- Extension prices listed on this page are per person, in U.S. Dollars, including hotel taxes and breakfast, based on double occupancy in rooms with a private bathroom. Per night, Single Supplement is \$60.
- Extensions must be booked when making reservations for your escorted tour.
- Extensions are independent and unescorted, and all transfers are at your own expense. A transfer from Paris Airport costs approximately \$60 per taxi. A transfer to Rome Airport costs approximately \$140 per taxi or \$20 per person by train.
- If you have purchased a tour & air-inclusive reservation, Image Tours will adjust your flights to depart early or return later as required for your extension, subject to availability of air space. A \$25 per person fee will apply in each direction for travel dates deviating from the scheduled tour dates. This \$25 fee is already included in the extension prices listed on this page.
- Every effort will be made to reserve pre- and post-tour nights at our preferred extension hotels. Alternative accommodations may be made if space is not available. Any transfer required between hotels will be at your own expense.
- Check-in and check-out times vary for each hotel and are subject to change. The most common times are 2:00 p.m. for check-in and 11:00 a.m. for check-out. If your flight arrives in the morning before a pre-tour extension or if you are transferring hotels, please note that your room may not be available until the official check-in time.
- Extensions are subject to availability. If you requested an extension at the time of the initial reservation and Image Tours is unable to secure hotel or air space without additional cost, you will have the option, within three days of notification, to authorize a price increase, cancel the extension, or cancel the entire tour with full refund.



Obtaining a Passport Book

For air travel, you must carry a Passport **BOOK**. (Please note, Passport Cards are not valid for air travel)

First Time Passport Book Applicant

1) Apply Early

Processing can take as long as five months. If you are considering travel to Europe, start the process now.

2) Obtain a Passport Book Application

Forms are available at your local post office or may be printed from the www.travel.state.gov web site. You can also call the National Passport Information Center at 1-877-487-2778

3) Complete the Passport Book Application

Your information must be typed or written in BLACK ink.
IMPORTANT: Do not sign the passport application until you are instructed to sign at your passport acceptance facility.

4) Obtain Proof of U.S. Citizenship

Valid proof includes a previous passport, naturalization certificate, or certified copy of birth certificate available from the registrar's office of the county in which you were born. Birth certificate must include the full names of the applicant's parent(s). If no birth certificate is on file, check with the sources in #2 above as to what other proof will be required.

5) Obtain Photographs

You must have two IDENTICAL 2" x 2" photos taken within the last 6 months and showing current appearance. Photos must be in color, showing a front view of your face and with a white or off-white background. You can check passport listings in the Yellow Pages for passport photo providers.

6) Obtain Personal Identification

Valid ID includes a previous U.S. passport, a CURRENT (not expired) driver's license, naturalization certificate, state ID card, or military ID. Your ID must have an expiration date and photograph. Name changes must be reflected on your picture ID. Both parents must accompany a child who does not have a picture ID and submit documentation of parental relationship and consent.

7) Bring Application Form in Person

Do NOT sign the form. Bring the form, proof of citizenship, photographs, and identification IN PERSON to your passport acceptance facility. Consult sources in #2 for a list of locations.

8) Pay Fee

Fee is \$135 for those 16 years of age and over (valid for 10 years) and \$105 for those under 16 (valid for 5 years). Applications can be expedited for an additional fee of \$60 (recommended within 4 months of departure). Before going to the passport acceptance facility, verify what forms of payment you may use, as this varies for each location.

How to Renew a Passport Book

- At this writing, your passport must be valid for more than six (6) months after your scheduled return date. If your expiration date falls within 3 to 6 months of your return date, call the airlines to verify the current regulations.
- Renewing a passport costs \$110. You will need to have two new passport photos taken. Send those along with your check, the old passport (undamaged), and a completed renewal form. You can obtain a Passport Renewal Form through the sources listed at the bottom of this column.



Other Important Information

- If you have not received your passport within two months of applying, we recommend that you contact the National Passport Information Center to check on the status.
- Minors under 18 years of age who apply must submit written parental consent to leave the country.
- All applicants must know their social security number. If you do not provide a social security number, the IRS may impose a \$500 penalty.
- Information about visa requirements is available from the consulate of the countries to which you are traveling, and usually can be found on their website.
- When you receive your passport, sign it, fill out the emergency information page, and carry it with you at all times while traveling abroad.
- This information is only a condensed guideline and is subject to change. Image Tours accepts no responsibility or liability for any incomplete or incorrect information. For the most current and complete information, consult one of the following sources:
 - 1) U.S. Dept. of State web site at www.travel.state.gov
 - 2) Your local post office
 - 3) National Passport Information Center at 1-877-487-2778 or email at NPIC@state.gov

FAQ (Frequently Asked Questions)

Most of the questions you have regarding your tour can be answered by reading through this material; however, the terms and conditions of your travel arrangements are controlled by the 'Tour Contract' which follows the FAQ section. Knowing as much as you can beforehand will enable you to enjoy your tour experience to the fullest. For these reasons, it is necessary that you read the FREQUENTLY ASKED QUESTIONS and the TOUR CONTRACT sections prior to making reservations.

Are Visas or Inoculations required for U.S. Citizens?

No visas or inoculations (shots) are required for passengers carrying a U.S. passport.

Are Visas or Inoculations required for Non - U.S. Citizens?

If you do not carry a U.S. passport, you will need to check with your embassy or consulate before making a deposit, to find out if a visa is required for any of the countries you will visit. It is your responsibility to determine which visas or inoculations are required and to obtain them before your departure.

What Age do Children need to be to go on this tour?

Children under thirteen (13) years of age are not accepted on this tour because it is difficult to keep them entertained on the motor coach, and this may impact the enjoyment of other tour members. Children between the ages of 13 and 17 must be accompanied by an adult. If children are not accompanied by their legal guardian, the legal guardian must sign their Reservation Application and provide a notarized consent form.

Are there any Discounts for Children?

Unless you are informed otherwise at the time you make reservations, the following discount will apply: Children who will be ages 13 through 17 at time of departure and will share a room with at least one legal guardian are entitled to a \$150 discount off the 'tour and air inclusive' price. The children's discount does not apply to those booking 'tour only' through Image Tours, nor is there any discount on extensions, optional excursions, or any other additional costs.

Do the Hotel Rooms have Private Bathrooms?

All rooms have a private bathroom with sink, toilet, and shower and/or bathtub.

What is the difference between a Double and a Twin Room?

A 'double' room consists of one double bed. Often the European 'twin' accommodations consist of two twin size beds made up separately, placed side by side sharing the same headboard. In some hotels it may not be possible to separate these twin beds. Image Tours can request 'twin' or 'double' accommodations, but at some hotels there will not be any choice or, due to limited allotments, passengers may not always receive their preferred choice.

Are Triple Rooms offered?

Triple rooms are an option at the same per person price as double occupancy. Most European hotel rooms are not designed to accommodate three persons, and 'triples' usually consist of a standard double bed or two twin beds, with a

folding bed, cot, or rollaway for the third person.

Be aware that this may not be comfortable for three adults. If a tour hotel is unable to provide a triple room, one double plus one single room will be substituted at no additional cost. For some extensions, triple rooms may not be available and the single supplement will apply.

Can I join the tour if I do not have a Roommate?

A limited number of Single rooms (usually 4 per tour) are offered at a supplement. The applicable single supplement for this tour is \$995. This amount includes the Travel Protection Plan insurance premium because it is required for single travelers. Single rooms are often much smaller and not as well located as double rooms. If you have paid the full single supplement and end up sharing a room, you will receive a refund equivalent to the average nightly single supplement multiplied by the number of nights you share a room. Passengers without a travel companion will be required to provide a signed statement of current medical status, acknowledging the passenger is fit to travel alone and including the signature of a family member as an emergency contact. Please also read the 'Physical Condition Guidelines' information in the Tour Contract.

How are Rooms assigned?

Room assignments are made by the individual hotels. The location, view, and size of the rooms may vary.

Do Hotels have Heating & Air Conditioning?

Due to a milder climate, air conditioning is not as widely used in Europe as it is in the U.S.A. Therefore, a number of our hotels do not feature air conditioning. All of our hotels are equipped with central heating.

When will I know which Hotels will be used for my tour?

A list of the tour hotels, along with contact information and descriptions, will be included with your Trip Documents Packet, which you will receive at least one week prior to departure. For hotel descriptions, see Included Features at www.EuropeToursForFoodies.com.

What do the hotels serve for Breakfast?

While some hotels may serve a continental breakfast, in most cases breakfasts will be buffet style with a selection of rolls, butter, jam, cheese, cold cuts, coffee, tea, milk and juice. On occasion, the buffets may also include other items, such as cereal, pastries, fruit, yogurt, or eggs.

What is typical for the included Dinners?

The included dinners are most commonly served at the

FAQ (Frequently Asked Questions)

tour hotel following a prearranged, fixed menu. We work closely with the restaurants to provide a variety of dishes throughout the tour. Unless otherwise advised by your tour manager, beverages are not included with dinners.

May I request Vegetarian, Gluten-free, or Diabetic Meals? If notified in writing at least 50 days prior to departure, Image Tours accepts the following diet requests only: 1) diabetic; 2) gluten-free; 3) vegan; 4) vegetarian with dairy and eggs; and 5) semi-vegetarian (no pork or red meat). Although we will inform the tour manager and the hotels of these diet requests, any dietary requirements remain entirely your own responsibility. Please do not give the tour manager a list of items you may or may not eat. Instead, leave items you may not eat on your plate and order additional items 'à la carte', at your own expense. Image Tours does not forward diet requests to the airlines, but passengers may be able to submit such preferences themselves through the airline website. Image Tours expressly disclaims any responsibility or liability in connection with dietary requirements.

Is this a Non-Smoking Tour?

In Europe the non-smoking issue is not addressed as aggressively as in the United States. Nevertheless, the tour managers will adopt a non-smoking policy on the motor coaches. Although most restaurants still do not feature non-smoking sections, tour participants are also expected to refrain from smoking when your tour party is seated together for breakfasts and dinners. Image Tours requests non-smoking rooms for all tour participants where possible, but some hotels do not offer non-smoking rooms. Conversely, some hotels have converted to only non-smoking rooms and charge a substantial penalty to guests who smoke in a non-smoking room. Image Tours expressly disclaims any responsibility or liability in connection with smoking or non-smoking requirements.

How often will I need to carry my own Luggage?

At the airports, you will have the use of luggage carts to transport your luggage to the coach. At each hotel a porter will take your luggage (one suitcase per person per the Baggage Allowance in the Tour Contract) up to your room and place them outside your door. Each morning you depart from a hotel, you will place your luggage in the hallway outside your room and the hotel porter will take it down to the coach for your driver to load onto the coach. Although highly unlikely, there may be a rare occasion on which individual baggage handling is required at a hotel. You must handle your own carry-on luggage throughout the tour.

How are Seats assigned on the Motor Coach?

Seating on the motor coach will be assigned by a rotation system. Out of fairness to all passengers, we do not accept special motor coach seating requests for any reason and expect full participation in the rotation system.

Is there a Bathroom on the Motor Coach?

Although motor coaches are usually equipped with an

enclosed 'porta-potty', you are asked to limit its use to 'emergencies only' due to limited disposal sites. Frequent sightseeing and rest stops will be made in order to allow for a comfortable traveling experience.

Do the Motor Coaches have Heating & Air Conditioning?

All our motor coaches are equipped with heating and air conditioning. Due to stringent pollution prevention laws, the motor coaches must turn off their engines (which also turns off the heating and air conditioning) when at a standstill (for example, while parked or waiting at a light). On warmer days when air conditioning is in use, the temperature on the motor coach tends to be about 10° lower than the outside temperature. For instance, on an 80° day the temperature on the motor coach will be about 70°.

What is the Pace of the tour and how much Walking is involved? The pace of the tour featured in this brochure is considered "ACTIVE". Due to limited access for motor coaches to old town centers, a fair amount of walking is required to take in the old world charm and sights. Tour participants will commonly walk a ½ mile to a mile in each town visited. If you are concerned about your physical condition, please consult your family physician as to whether the tour is suitable for you and consider the following guidelines:

Physical Condition Guidelines.

- 1) This tour is a good fit for travelers who are able to comfortably walk a ½ mile in 15 minutes.
- 2) If you are not keeping up with the rest of the group, the tour manager will ask you to stay near the motor coach and forfeit any sightseeing that requires walking as a group. In case you are separated from the group during sightseeing time, it will be your own responsibility to position yourself at the pre-designated re-embarkation point, at the agreed time. If you have to take a taxi to do so, it will be at your own expense.
- 3) Staying on the motor coach during stops is not an option. When parked, all passengers must disembark, allowing the driver to lock the motor coach and take a break.
- 4) Tour and hotel personnel will not be available to lift or otherwise physically assist tour participants at any time. If you require any type of assistance, you must bring a capable travel companion who can comfortably help you keep up with the pace of the tour.
- 5) With an average of 40 participants per tour, the tour manager's principal responsibility is to ensure the overall enjoyment of the tour by the group. The tour manager may ask you to leave the tour if you are unable to keep up with the pace of the other tour participants to the extent that it impedes your safety or the other tour members' enjoyment of the tour; and all resulting costs will be your responsibility.

May I bring a Wheelchair or other Walking Assistance Device?

Passengers who use a cane, walker, wheelchair or any other walking assistance device, or are considering the use of a walking assistance device while they travel, should

FAQ (Frequently Asked Questions)

not take this tour. If this applies to you and you still decide to make a reservation request, please note the following:

- 1) A cane, walker or similar walking assistance device, is simply not practical or safe on the tour due to motor coach entrances, uneven sidewalks, and cobble-stone streets. You will need to leave it home and bring a wheelchair.
- 2) You must bring your own manual, folding wheelchair. Motorized wheelchairs are not allowed on the motor coach.
- 3) You must bring a capable travel companion who can push the wheelchair and assist you in any other way necessary to comfortably help you keep up with the pace of the tour.
- 4) At time of reservation you must obtain and complete a form (provided by Image Tours), requesting to bring a wheelchair, as this request must be in writing and must be signed by both you and your traveling companion. Such requests will be subject to Image Tours approval and availability of appropriate storage space on the motor coach. If a passenger requests to bring a wheelchair after deposit has been processed and Image Tours does not approve this request, the applicable cancellation penalties will apply.
- 5) The charge for storage of a wheelchair under the motor coach is USD \$10.00 multiplied by the total number of days on the tour, to be paid with final payment for the tour.
- 6) You must be able to manage the steps of the motor coach independent of any assistance. In Europe, the laws do not require motor coaches to be equipped with ramps/lifts, or hotels to offer provisions for the physically challenged. Please do not expect these facilities on this tour.
- 7) Image Tours does not recommend this tour for passengers who require the use of a cane, walker, wheelchair or other walking assistance device. No credits or refunds will apply for missed sightseeing and any additional costs incurred to keep up with the tour or to return home early will be the tour participant's sole responsibility. Please also refer to the 'Physical Condition Guidelines'.

May I bring Oxygen or other Medical Devices?

Oxygen tanks will not be permitted on the motor coach. Due to higher elevations and the active pace of the tour, clients dependent on oxygen assistance devices should not take this tour. Any other medical devices must fit within the 'Baggage Allowances' outlined in the Tour Contract. Under no circumstance does Image Tours, the airlines, the motor coach company, the tour managers, the hotels, or any other service provider accept any responsibility or liability in connection with medical conditions, medical supportive devices, or any electronic devices.

May I request Airline Seat Assignments?

Some airlines or flights do not allow for seat assignments until check-in. If the airline does allow pre-assigned seats, you may request seat assignments through the airline website, after final payment and after tickets have been issued. Please

note these seat assignments may be canceled by the airline due to schedule or equipment changes, and you should, therefore, reconfirm your seat assignments 25 days prior and again a few days prior to departure. Any fees charged by the airlines for pre-assigned seating are not included in the tour price and must be paid directly to the airlines.

May I record Frequent Flyer information?

If you are a member of a frequent flyer club and if the airline offers miles on tickets issued by Image Tours, it is your responsibility to make sure that you are credited your mileage. The best way to do this is through the airline website after receiving your final Trip Documents. If this is not possible, contact Image Tours Inc. Also present your frequent flyer card/number upon check-in for both your departure and return. Image Tours recommends you record your air ticket number and keep your boarding passes even after you have returned so you can provide proof of travel to the airline in the event of any problem. Image Tours cannot provide copies of tickets or ticket numbers after travel is completed.

Is it possible to Extend the Stay before or after the Tour?

If you are considering an earlier departure from the U.S. or a later return after the tour, you must submit a request at the time you make reservations for your escorted tour. Ask your travel agent about availability and how such a revision may affect your price. Pre- or post-tour extension accommodations must be requested at the time you make a reservation for your escorted tour and are subject to availability of the air and hotel space. For additional information about extensions offered by Image Tours, refer to Extensions at www.EuropeToursForFoodies.com.

Will any Credit be available for Unused Tour Nights?

If you wish to deviate from the tour, you must notify Image Tours in writing at least 100 days prior to your departure in order to be eligible for a credit of \$35 per person for each unused hotel night. You may leave the tour at any place on the itinerary, but you can only rejoin the tour at one of the overnight hotels.

What if I need to Leave the tour and Return Home Early?

Air tickets are subject to change fees and you may need to purchase a non-restrictive, one-way air ticket for returns within 7 days or for a different flight itinerary. If you must return early for any physical/medical reason, make sure you obtain a statement from the attending physician/hospital. If you have purchased insurance, this documentation will be required to make a claim and it may help reduce airline change fees. Image Tours recommends purchasing travel insurance with trip interruption coverage.

Are Airport Transfers included?

One scheduled group airport transfer hosted by the tour manager at no additional cost is available on Day 2 to the first tour hotel. One scheduled group airport transfer hosted by the tour manager at no additional cost is also available on the last day of the tour from the last tour hotel. Transfer times in each direction are set based on the scheduled flight times of passengers who have purchased

FAQ (Frequently Asked Questions)

the complete 'Tour & Air' inclusive package from Image Tours. For this reason, passengers who purchase 'Tour Only' from Image Tours should expect to make their own way between the airports and the hotels at their own expense, but are welcome to join the complimentary transfer if the passenger's actual flight times coincide with the actual transfer times. If you are unable to make the scheduled transfer time due to flight delays or for any other reason, you will need to make the transfer on your own, and the entire cost of this transfer will be your responsibility. The Trip Documents will also include instructions and approximate costs for the most economical way to transfer independently. Under no circumstances will Image Tours be held responsible for any portion of the cost of these transfers.

Where do I Meet the Tour Manager?

The tour manager will be waiting at an assigned Meeting Point inside the arrival airport in Europe. The Meeting Point location and time will be indicated in your Trip Documents which you will receive at least a week prior to departure. This packet contains information to walk you through travel preparation, check-in at the U.S. airport, and arrival in Europe.

Will the Tour Manager accompany us throughout the entire tour? Generally, the tour manager who meets you at your arrival airport in Europe for the group transfer to the first tour hotel will be the same tour manager who will accompany you during the entire tour all the way through your group airport transfer from your last tour hotel.

Is Tipping to Tour Manager & Driver included?

The tips for the tour manager and driver are not included in the tour price. This allows you to express your level of appreciation for their performance and for their contribution to your overall enjoyment of the tour. Depending on level of service you feel they provided, an average tip is between \$2.00 and \$4.00 per person, per day, to each the tour manager and driver, paid in the local currency. Due to numerous requests, we are now providing tipping envelopes with the Trip Documents.

Is Tipping for Other Services included?

Tipping is included for all services that are pre-arranged by Image Tours, such as hotel staff, restaurant staff and other services that are included in the tour or in the optional excursions. During independent meals, the general rule at restaurants in Europe and the British Isles is 5% to 10% depending on level of service. When you purchase beverages or receive water service with dinner, it is polite to include a 25 cent tip or round up. Generally, if anyone who provides you a pre-arranged tour service is just doing their job, you need not tip them. Feel free however, to tip any service personnel who are extra helpful or friendly, or who provide a special or unexpected service.

How much Free Time will I have?

When you make a sightseeing stop, your tour manager will typically indicate points of interest while on the coach and/or with a walking tour and will also allow time for

independent sightseeing. You may forego a walking tour if you prefer more independent time.

Do I need to bring Formal Attire?

Comfort is the priority on our tours. There are no occasions that require formal attire. Some clients like to bring one 'casually elegant' outfit to wear for special occasion dinners, but formal attire is not necessary.

What happens if I Arrive Late at a Departure Point?

At each stop, write down the meeting time and the name of the cross streets or landmark near your meeting point so that you do not forget and can ask for assistance if you get lost. In the unlikely event that you do not arrive at a meeting point on time, you should proceed to your hotel using a taxi, train, or bus. This will be at your own expense. If you need to do this, you can ask for assistance from police, bus drivers, train station or tourist office personnel. Always carry your passport and a copy of your 'Overnight Schedule' with you!

What happens if I Lose an Article?

Neither Image Tours nor any company contracted through Image Tours shall be responsible for articles lost, stolen, left behind, confiscated, or damaged. Such articles are rarely retrieved; therefore, we recommend you check that you have all your possessions each time you leave a motor coach, hotel, restaurant, and on all other occasions throughout your tour. Out of consideration for your fellow travelers, do not ask the driver/tour manager to turn the motor coach around to retrieve a lost article. Any items found by tour managers, drivers, or hotel personnel will be brought to the attention of Image Tours. Locating the owner of a 'lost and found' item will be more likely if the owner reports the loss to Image Tours immediately. Upon receipt of payment for the shipping and handling (on average \$50 per item) Image Tours will ship 'lost and found' articles to their owner, provided the item is approved for shipping and customs.

How can I get Addresses for fellow Tour Participants?

Image Tours respects the privacy of their tour participants. If you wish to contact fellow tour participants after the tour, be sure to ask them for their names and addresses during the tour because Image Tours will not be able to provide you with this information.

What is the Weather like in Europe?

The weather in Europe, like that in most places, is unpredictable. While planning your wardrobe, imagine that you are planning a trip through the USA. Season for season, the climate of the midwest is comparable to western and central Europe, and the climate in our southern states is comparable to southern Europe. Even in the summer, bring that warm sweater and a raincoat. Conversely, during fall and winter, you may experience some higher temperatures. Enjoying the sights, sounds, and smells of Europe is in no way bound by seasons or the weather.

Tour Contract

General. Upon full payment of the tour price by the participant, Image Tours, Inc., 2828 Kraft Ave. S.E. Grand Rapids, MI 49512, Ph:616/957-1010, Fax: 616/957-0103, hereinafter referred to as Image Tours, agrees to secure the services specified in the brochure or website for this tour, subject to the terms, conditions, and limitations contained in this contract. The participant agrees that if there are any corrections or changes, the correct information will prevail.

Included. Consult the Included Features and Itinerary for this tour at www.EuropeToursForFoodies.com.

Not Included. Fees and charges for laundry, beverages (except coffee, tea or milk with breakfast or when expressly specified), travel insurance, optional excursions, passports, visas, inoculations, postage, phone calls, any items of a personal nature, or any other items or services the inclusion of which has not been expressly specified in the brochure or website for this tour. Also not included are any fees associated with (or in connection with) air transportation, including but not limited to seat assignment fees and baggage fees.

Image Tours. Image Tours is a Michigan Corporation headquartered in Grand Rapids, Michigan. Since its inception in 1939, Image Tours has developed relationships with air carriers and European tour and hotel operators. Image Tours is able to secure the services of these independent entities at more favorable rates than are available to the general public. Therefore, Image Tours is able to offer its customers a quality tour vacation at an affordable price. Image

Tours is a tour coordinator. Image Tours does not own, operate, or employ any of the airlines, hotels, tour buses, or tour operators utilized as part of its offered tour packages.

Airlines, Tour Managers, Drivers, Accommodations. Image Tours strives to coordinate a pleasurable and memorable trip for all of its customers, but it must be remembered that all aspects of the tour, including but not limited to travel, accommodations and actual tour operations, are furnished by independent companies which are not under the direct control of Image Tours.

Driver/Tour Manager. As a general rule, Image Tours secures both a driver and a tour manager for tours. Under certain circumstances, Image Tours may have the driver double as the tour manager.

Itinerary Deviations. Due to special circumstances, including but not limited to holidays, special events, seasonal schedule changes, weather, traffic delays and itinerary adjustments, some sights and stores may have limited hours or may not be available. Under such circumstances or toward the improvement of the tour experience, Image Tours and the tour manager reserve the right to make changes in the itinerary or sights, at their sole discretion.

Reservations. Image Tours requires a signed Reservation Application and deposit for each participant within one week from the date you make your

reservation. A signed Reservation Application means that the participant has reviewed this Tour Contract and agrees to abide by its terms and conditions. Take or mail your signed Reservation Application and a non-refundable deposit of \$200 per person, plus \$145 per person insurance premium if you are purchasing travel insurance offered by Image Tours, to the address on the Reservation Application.

Travel Insurance . Travel insurance is highly recommended and available from Image Tours for an additional \$145. This insurance covers cancellation for a covered reason (illness, death in the immediate family, etc) and also covers emergency and medical expenses that may be incurred on the trip. No Travel Deferral Benefit is available for groups. For a complete description of the Image Tours Travel Protection Plan, refer to www.tripmate.com/wpF432i.

Final Payment must be received by Image Tours prior to June 26, 2013. **Please Note:** Image Tours will not release Trip Documents for any participant for whom it has not received a signed Reservation Application and payment in full. Image Tours reserves the right to cancel a reservation for which it has not received payment by the due date, or for which it receives a check that is returned to Image Tours due to insufficient funds. Cancellation penalties will apply.

Price Changes. Prices are based on tariffs, taxes, and rates of exchange as they were known to Image Tours on the date of booking, and are subject to change without prior notice.

Tour Contract

However, if the price increases by more than 6%, the participant(s) may, within seven (7) days from the date of notification of such increase, cancel with full refund.

Price Guarantee. Image Tours will guarantee the Tour Only price after receiving the deposit and Reservation Application. Image Tours guarantees the Tour and Air Inclusive price after the reservation is paid in full and tickets are issued. In order to guarantee the air price, Image Tours must issue the air tickets. Therefore, by submitting final payment for a tour and air inclusive reservation, clients are requesting that Image Tours issue the air ticket. Subsequently, if clients need to cancel or make a change, they will be responsible for the cancellation penalties stated under 'Cancellations' in this Tour Contract.

Change Fees. After Image Tours receives the deposit, all changes, including but not limited to departure/return date (when the tour date remains the same), departure/return city in U.S., arrival/return city in Europe, 'air and tour' to 'tour only' and vice versa, and spelling of participant's name, are subject to availability and acceptance by Image Tours and may result in an increase in your price. Changes must be submitted in writing, and if confirmed by Image Tours, the following change fees will apply, in addition to any applicable increase in your price:

- 1) Prior to final payment, \$50 per person
- 2) After final payment, all changes are considered a cancellation and re-booking and thus, are subject to the cancellation policies outlined under 'Cancellations' in this Tour Contract.

Note: Tour changes (to a different tour date or itinerary), and name

changes (substitutions) are always considered cancellations/new bookings and are subject to the cancellation policies for that tour.

Cancellations. Image Tours must receive written notification of cancellation. The date such notification is received by Image Tours will determine the applicable cancellation penalties. The following cancellation penalties apply and will be retained by Image Tours:

- 1) More than 50 days prior to participant's scheduled departure date,
 - a. Prior to final payment, \$200 per person plus insurance premium.
 - b. After final payment, \$200 per person plus any cancellation fees charged by the airlines and insurance premium.
 - 2) From 49 days to 1 day prior to participant's scheduled departure date,
 - a. Without a medical statement, 50% of the total tour price plus all costs associated with the air transportation and insurance premium.
 - b. With a valid medical statement (see 'Medical Statement Requirements' in the next section), 30% of the total tour price plus any cancellation fees charged by the airlines and insurance premium.
 - 3) Scheduled departure date and after, no refund.
 - 4) No refund will be issued for any unused portions of a tour.
- Note: Cancellations must be done by room. Room type changes due to cancellation are subject to confirmation by Image Tours. In most cases, it will not be possible to confirm a change to a single room within 60 days prior to departure.**

Medical Statement Requirements.

To be eligible for the refund provision under section 2) b of the above 'Cancellations' policy, it is your responsibility that Image Tours receives a valid medical statement within eight weeks of the date you were scheduled to leave. If, for any reason, Image Tours does not receive a valid medical statement within eight weeks of the date you were scheduled to leave, your cancellation will be processed in accordance with section 2) a of the above 'Cancellations' policy. A valid medical statement must meet all the following criteria:

- 1) Typed or legibly written on the letterhead (including the address and phone number) of an attending licensed physician (M.D.).
- 2) Signed by the physician.
- 3) State specific dates the passenger is unable to travel. These dates must include the entire duration of the scheduled tour.
- 4) State a specific, medical reason why the passenger was unable to travel, due to the illness of the participant or participant's travel companion; or death of the participant or participant's travel companion, or a member of participant's immediate family, namely, spouse, child, brother, sister, parent, in-law, grandparent, or grandchild.

Baggage Allowances

- 1) Suitcase - Motor Coach Allowance: Each participant on the tour is entitled to one suitcase on the motor coach. The suitcase cannot exceed 62 total linear inches (length + height + width, excluding wheels and handles), cannot exceed 12 inches on the shortest of the three measurements, and cannot exceed 50 lbs. (23 kgs.) in weight. This applies throughout the tour (please be considerate of

Tour Contract

the drivers and porters) and on your return trip as well. Therefore, if you plan to do some shopping, you will want to start the tour with a suitcase that weighs less than 50 lbs. The following are a few examples of common luggage sizes currently on the market that fit the luggage allowances:

28" x 18.25" x 11.25" (57.5" linear)
28" x 21" x 10.5" (59.5" linear)
29" x 21" x 11" (61" linear)
22.5" x 29.5" x 10" (62" linear)
29.5" x 20" x 12" (61" linear)



Baggage space on the coach is limited, and with a full complement of passengers we cannot comfortably accommodate more baggage. In fairness to all passengers, our tour managers are instructed to direct any participant with a suitcase exceeding the allowance to purchase a replacement bag on Day 2 of the tour and to leave the oversized bag behind or ask the hotel to ship it back home, entirely at the participant's own expense. If there is room on the motor coach for the oversized luggage, the tour manager may allow the oversized luggage on the motor coach, in which case the tour participant must pay the equivalent of \$5.00 per day to the tour manager at the beginning of the tour.

If luggage weighs more than 50 lbs., the tour participant will be required to carry their own luggage between the motor coach and hotel room.

- 2) **Suitcase - Airline Allowance:** Airline baggage allowances may differ from the 'Motor Coach Allowance'. Airline baggage fee policies are changing frequently and are inconsistent between carriers. Airline baggage fees are not included and, if charged, passengers are responsible to pay any applicable baggage fees directly to the airline at time of check in. To minimize (and possibly avoid) baggage fees, Image Tours recommends you follow the same checked baggage allowance for air travel as outlined for the motor coach, namely one suitcase not to exceed 50 lbs. and 62 linear inches.

- 3) **Carry-on Allowance:** Each passenger is entitled to one carry-on. The carry-on may not exceed 15 lbs. and must fit in the space under your seat on the motor coach. This space measures 17" x 14" x 8". In addition, each participant may carry a coat over their arm, a camera or small purse over their shoulder, and a magazine or book in their hand. Any carry-on item that does not fit under the seat of the motor coach will need to be carried on the tour participant's lap while on the motor coach, and therefore we strongly recommend consolidating your carry-on items within the measurements of 17" x 14" x 8".

Baggage Loss or Damage. Baggage loss or damage sustained while in the custody of an airline, hotel, bus company, or transfer company

is not the responsibility of Image Tours. Airline liability for passengers' baggage is stated on the passenger contract included in your final documents, or a statement can be found on file for inspection at the offices of the airline or on the airline's website. The airline's liability shall in no event exceed the actual loss incurred by the passenger, subject to proof of the amount of the loss.

- 1) **What to do in case of damage or loss by an airline:**

The participant must report the loss or damage immediately (while still at the airport) to the airline in question for two reasons:
a) Most airlines require immediate claims or they will not accept them
b) Insurance companies have the right to void any claim that is not reported immediately.

- 2) **Baggage Insurance:**

Image Tours recommends purchasing travel insurance with coverage for baggage loss, damage, or delay.

Air Schedules. Prices are based on using the most economical IATAN member carrier and air schedule, in Economy Class. Air schedules will be provided after the tour and air inclusive reservation is paid in full and tickets are issued. Airline baggage fees are not included and must be paid at the airport if charged by the airlines. Frequent Flyer Miles, luggage transfer service between flights, and pre-assigned seats may not be available. Air schedules are subject to change at any time, and cancellations by the tour participant due to changes in airline or changes in flight schedule will be subject to the cancellation conditions as outlined under 'Cancellations' in this Tour Contract. If you wish to request a specific schedule or airline, you will be responsible for any price increases, change fees, or additional penalties.

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and may not be eligible for airport transfers. When requesting Business Class air, expect to pay at least \$2,700 additional per person. Always check before purchasing tickets from another source. Image Tours does not recommend issuing air tickets until within 60 days prior to departure. Image Tours shall not be held liable for any penalties incurred from the cancellation or change of an air ticket purchased through another source, regardless of the reason.

Responsibility of the Airlines.

The airlines are not held responsible for any acts, omissions, or events during the time the passengers are not on board their aircraft or conveyances. The passenger's contract in use by the airlines, when issued, shall constitute the sole contract between the airline and the passenger. Any and/or all transportation companies shall have or incur no responsibility for liability to any traveler aside from their liability as common carriers. Services performed and tickets issued by the air carrier are subject to rules and regulations relating to liabilities established by the Warsaw Convention and the terms and conditions of this contract.

Cancellation by Image Tours.

Image Tours reserves the right to cancel a tour at any time for any reason, and its liability shall be limited to a refund in full of only those moneys it has received from or on behalf of the participant. If the participant has purchased the air ticket through any source other than Image Tours, it is his/her own responsibility to become familiar with the penalties and restrictions of the air ticket and, in the event of a cancellation or date change by Image Tours, Image Tours shall

not be held liable for any penalties incurred from the cancellation or change of the air ticket. Therefore, we recommend tickets purchased through another source not be issued until 60 days or less prior to departure. Cancellations by a group, due to insufficient group participation or for any other reason, will be subject to the cancellation penalties outlined under "Cancellations" in this Tour Contract.

Responsibility of Image Tours.

Image Tours shall be responsible for supplying the services and accommodations offered in this brochure as they relate to the tour portion of the reservation. If such services and accommodations cannot be supplied due to causes beyond its control, there shall be no responsibility or liability. In this event Image Tours will use its best efforts to supply comparable services and accommodations, and all travel arrangements may be subject to alteration or cancellation at any time with or without prior notice for any reasonable cause. Such alterations will not be considered cause for cancellation by the participant(s), and the usual penalties will apply. Nor shall Image Tours be liable for any injury, loss, damage, accident, delay, irregularity, or expense arising from strikes, war, terrorism, weather or other acts of God, quarantines, sickness, governmental restrictions or regulations, or from any negligent act or omission of any individual, firm, or corporation furnishing air travel, sightseeing, hotel accommodations, ground transportation, or any other services in connection therewith, nor for any additional cost or expense due to disruption of advertised schedules, rates or services, or for any other cause beyond its direct control. Image Tours reserves the right to decline, to accept, or retain any person as a member of the tour at any time prior

to departure, or in the course of the tour, should such participant's health, mental condition, physical infirmity, or general deportment impede, in Image Tours' judgment, the operation of the tour or the rights, welfare, or enjoyment of other tour participants, and all resulting costs will be the responsibility of the participant. The acceptance by the participant of any travel plan or other service shall be deemed to constitute acceptance of these limitations of liability or responsibility. No representative, employee, or agent of Image Tours or contracted service providers are authorized to modify, waive, or in any way change the terms of this contract.

Breach. Image Tours and participant recognize and agree that a breach of this agreement or claim for damages by the other party arising from the services provided by Image Tours or during any aspect of a tour coordinated by Image Tours will be governed by the laws of the State of Michigan. The parties consent to the jurisdiction of the Courts of the State of Michigan, Kent County, in any such enforcement action and agree that Kent County Circuit Courts is the exclusive venue for any action arising out of services provided as a consequence of this agreement.

Entire Agreement. Other than as stated herein, the participant warrants that no promises or inducements have been offered for this agreement other than as set forth herein and that this agreement is executed without reliance upon any other promises or representations. No modification, termination, or attempted waiver of this Tour Contract shall be valid unless in writing and signed by the participant and an authorized agent of Image Tours against whom the same is sought to be enforced.

2013 RESERVATION APPLICATION

(Please complete and print one application for each traveler. Duplicate form on reverse side)

NAME OF TOUR: Europe For Foodies Group TOUR & AIR TOUR ONLY

TOUR DEPARTURE DATE: October 11 - 22, 2013 DEPARTURE CITY: _____

EARLY DEPARTURE/LATER RETURN/EXTENSION REQUESTS (please indicate extension hotel requests, if applicable): _____

- A Reservation Application and signature is required for **EACH** person traveling. (see reverse for duplicate copy of this form)
- Yes, we do need "Birth Date" for each participant.

■ Type or print **name exactly as** it appears/will appear **in your passport**. For "Title", indicate Mr., Mrs., or Ms.

NAME: _____ / _____ / _____ / _____
(Title) (First Name) (Middle Name) (Last Name)

ADDRESS: _____ / _____ / _____ / _____
(No. & Street) (City) (State) (Zip Code)

PH: _____ / _____ / _____
(A.C.) (Home) (Alternate) EMAIL ADDRESS: _____
(Optional)

GENDER: MALE FEMALE BIRTH DATE: _____ PLACE OF BIRTH: _____
(Month/Day/Year) (State and/or Country)

PASSPORT NO: _____ EXP. DATE: _____ CITIZENSHIP (Country): _____
(Passport must be valid for at least 6 months after return date. You may leave line above blank and advise when you receive your passport.)

NAME OF PHYSICIAN: _____ PH: _____ / _____

EMERGENCY CONTACT: _____ RELATION: _____ PH: _____ / _____

ROOMMATE'S NAME: _____

NAME(S) OF TRAVELING COMPANION(S) (if applicable): _____

ROOM TYPE: 1 DOUBLE BED 2 TWIN BEDS TRIPLE SINGLE

AIR SEATS (not guaranteed): WINDOW + 1 AISLE + 1 OTHER _____

Travel Insurance (Please check one of the options within this box. This insurance only covers U.S. citizens or residents.)

- I wish to purchase the Image Tours Group Travel Protection Plan and have included the \$145 premium with my deposit.
 I wish to decline the Travel Insurance offered through Image Tours, Inc.

Please select **only one of the following three payment options:**

- My payment information is noted with my travel companion's payment information
 Enclosed is my non-refundable \$200 p.p. deposit (plus \$145 p.p. insurance premium if applicable) for a total of \$ _____
 Please charge \$ _____ (**Non-refundable DEPOSIT and INSURANCE ONLY**) to my Discover/Visa/Mastercard

Important: If you will be using a credit card for final payment, please request an Image Invoice with authorization form.

Exp. Date: _____ Account #: _____ CVC# _____

Billing Address if different than above: _____

I have read the brochure/website pertaining to this tour and I understand and accept its contents, including **FAQ, Cancellations, Physical Condition Guidelines, and Tour Contract**. Price is subject to change until paid in full. To view the information online, go to www.EuropetoursForFoodies.com

SIGNATURE OF PERSON TRAVELING: _____
(Please sign full name, as it appears / will appear in your passport. If traveler is under 18, legal guardian must also sign.)

PRINT & SIGN CARD HOLDER'S NAME (if different than above): _____

I FOUND OUT ABOUT THE TOUR FROM: _____
(Newspaper, Facebook, Tour Website, Email, or Other Source)

Please make checks payable to Image Tours Inc.

Phone: 616-957-1000 or 1-800-968-9089 Fax: 616-957-2610

Ask for: Monique Email: nhs@imagetours.com

THIS SECTION FOR OFFICE USE ONLY:

Res ID: _____ IATAN #: _____

Mail Reservation Application and deposit to:

EUROPE FOR FOODIES

c/o IMAGE TOURS INC.

2828 KRAFT AVE. SE, SUITE A

GRAND RAPIDS, MI 49512

2013 RESERVATION APPLICATION

(Please complete and print one application for each traveler. Duplicate form on reverse side)

NAME OF TOUR: Europe For Foodies Group TOUR & AIR TOUR ONLY

TOUR DEPARTURE DATE: October 11 - 22, 2013 DEPARTURE CITY: _____

EARLY DEPARTURE/LATER RETURN/EXTENSION REQUESTS (please indicate extension hotel requests, if applicable): _____

- A Reservation Application and signature is required for **EACH** person traveling. (see reverse for duplicate copy of this form)
- Yes, we do need "Birth Date" for each participant.

■ Type or print **name exactly as** it appears/will appear **in your passport**. For "Title", indicate Mr., Mrs., or Ms.

NAME: _____ / _____ / _____ / _____
(Title) (First Name) (Middle Name) (Last Name)

ADDRESS: _____ / _____ / _____ / _____
(No. & Street) (City) (State) (Zip Code)

PH: _____ / _____ / _____
(A.C.) (Home) (Alternate) EMAIL ADDRESS: _____
(Optional)

GENDER: MALE FEMALE BIRTH DATE: _____ PLACE OF BIRTH: _____
(Month/Day/Year) (State and/or Country)

PASSPORT NO: _____ EXP. DATE: _____ CITIZENSHIP (Country): _____
(Passport must be valid for at least 6 months after return date. You may leave line above blank and advise when you receive your passport.)

NAME OF PHYSICIAN: _____ PH: _____ / _____

EMERGENCY CONTACT: _____ RELATION: _____ PH: _____ / _____

ROOMMATE'S NAME: _____

NAME(S) OF TRAVELING COMPANION(S) (if applicable): _____

ROOM TYPE: 1 DOUBLE BED 2 TWIN BEDS TRIPLE SINGLE

AIR SEATS (not guaranteed): WINDOW + 1 AISLE + 1 OTHER _____

Travel Insurance (Please check one of the options within this box. This insurance only covers U.S. citizens or residents.)

- I wish to purchase the Image Tours Group Travel Protection Plan and have included the \$145 premium with my deposit.
 I wish to decline the Travel Insurance offered through Image Tours, Inc.

Please select **only one of the following three payment options:**

- My payment information is noted with my travel companion's payment information
 Enclosed is my non-refundable \$200 p.p. deposit (plus \$145 p.p. insurance premium if applicable) for a total of \$ _____
 Please charge \$ _____ (**Non-refundable DEPOSIT and INSURANCE ONLY**) to my Discover/Visa/Mastercard

Important: If you will be using a credit card for final payment, please request an Image Invoice with authorization form.

Exp. Date: _____ Account #: _____ CVC# _____

Billing Address if different than above: _____

I have read the brochure/website pertaining to this tour and I understand and accept its contents, including **FAQ, Cancellations, Physical Condition Guidelines, and Tour Contract**. Price is subject to change until paid in full. To view the information online, go to www.EuropetoursForFoodies.com

SIGNATURE OF PERSON TRAVELING: _____
(Please sign full name, as it appears / will appear in your passport. If traveler is under 18, legal guardian must also sign.)

PRINT & SIGN CARD HOLDER'S NAME (if different than above): _____

I FOUND OUT ABOUT THE TOUR FROM: _____
(Newspaper, Facebook, Tour Website, Email, or Other Source)

Please make checks payable to Image Tours Inc.

Phone: 616-957-1000 or 1-800-968-9089 Fax: 616-957-2610

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